

**Government of West Bengal**  
**Department of Urban Development & Municipal Affairs**  
"Nagarayan", DF-8, Sector-I, Salt Lake, Kolkata-700064.

No: 2831 -UD/O/M/ESTT/E-19/2014(Pt.-I)

Dated, Kolkata 4th Nov., 2020.

**NOTIFICATION**

In exercise of the power conferred by sub-section 2 of the Section 3 of the West Bengal Right to Public Services Act 2013, the Governor is pleased to notify the following service along with the stipulated time limit for rendering the service, the Designated Officer responsible for providing the service, the Appellate Officer and the Reviewing Officer as appended below for the purpose of time bound disposal of **Issuance of Permission to different utility service providers for cutting of municipal roads/pavements in the Municipalities and Municipal Corporations under the Department of Urban Development and Municipal Affairs, Government of West Bengal** for the purpose of laying underground utility services like water supply, electricity, telecommunication, drainage, sewerage, gas/oil supply etc.

Department of Urban Development and Municipal Affairs Government of West Bengal				
Sl. No.	Service	Designated Officer and Stipulated time limit	Appellate Officer and Stipulated time limit	Reviewing Officer and Stipulated time limit
1.	Issuance of Permission to different utility service providers for cutting of municipal roads/pavements in the Municipalities and Municipal Corporations for the purpose of laying underground utility services.	Commissioner/ Executive Officer  <b>7(Seven) working days</b> from the date of successful submission of application. <b>Joint Inspection Report to be completed in 5(five) working days</b> from the date of successful submission of application	Mayor/ Chairman/Chairperson, Board of Administrators/Administrator  As stated in the WBRTPS Act 2013.	Joint Secretary in the Department  As stated in the WBRTPS Act 2013

This Notification will take immediate effect .

By order of the Governor,  
Sd/-

Principal Secretary to the Govt. of West Bengal

Copy forwarded for information to :

1. Mayor/Chairman/Chairperson of the Board of Administrators/Administrator.....Municipal Corporation/ Municipality
2. Commissioner/Executive Officer..... Municipal Corporation/Municipality
3. Secretary, Municipal Engineering Directorate
4. P.S to Hon'ble Minister-in-Charge of UD&MA Department
5. P.S to Principal Secretary of MS&ME Department
6. P.S to Principal Secretary, Consumer Affairs Department.
7. P.S to Principal Secretary of this department.

Joint Secretary to the Govt. of West Bengal



Handwritten signature and date in blue ink, dated 4/11/2020.