

Government of West Bengal
Department of Urban Development & Municipal Affairs
"Nagarayan, DF-8, Sector-I, Salt Lake, Kolkata-700064.

NOTIFICATION

No: 5137 -UD/O/M/ESTT/E-19/2014(Part-I)

Date: 21st October, 2022

In exercise of the power conferred by sub-section (2) of section 3 of the West Bengal Right to Public Services Act, 2013, the Governor is pleased to notify the following service along with the stipulated time limit for rendering the service, the Designated Officer responsible for providing the service, the Appellate Officer and the Reviewing Officer as appended below, for the purpose of time bound resolution of grievances of the applicants raised through Online Single Window Portal for citizens.

Service	Designated officer and stipulated time limit	Appellate Officer & Stipulated Time limit	Reviewing Officer & Stipulated Time limit
Resolution of grievances of the applicants related to Online Single Window Portal for citizens. Service Name: 1. Water Connection 2. No Dues Certificate for Property Tax	Deputy Secretary of the Department 15 (fifteen) days from the date of receiving details from the applicants	Special Secretary of the Department 15 (fifteen) days from the date of appeal	Principal Secretary of the Department 15 (fifteen) days from the date of appeal

This Notification shall come into force on and from the date of publication in *The Official Gazette*.

By order the Governor

Sd/-

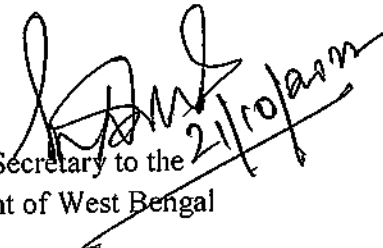
Principal Secretary to the
Government of West Bengal

No: 5137/1(3) -UD/O/M/ESTT/E-19/2014(Part-I)

Date: 21st October, 2022

Copy to:

1. Principal Secretary to MSME&T Department.
2. State EoDB Cell
3. P.S to Principal Secretary of this Department.


Special Secretary to the
Government of West Bengal